



## **THINGS TO KNOW BEFORE YOU GO**

### **INFORMATION**

One month before your trip, send emails, names, and flight information for each guest to your personal travel liaison or to [winner@luxuryei.com](mailto:winner@luxuryei.com).

### **FLIGHTS**

Flights are available into Manzanillo (ZLO) and the drive is approximately 30 minutes to the home. Please contact your travel liaison when booking flights to alternative cities (Guadalajara & Puerto Vallarta). See below for airport transportation options.

### **TRANSPORTATION**

Our staff can pick you up from the airport in a luxury SUV or mini bus for a fee of \$80 per trip. With this option, you would have an English speaking member of our team picking you up with your name on a sign as you exit the airport. Another option is a local taxi, which can be hired when you leave the airport. The typical cost is \$40 to \$50 per trip and can only hold a few people, so you are typically taking a few taxis if your group is over 4 or 5 people. There are other transportation options available to you. Please contact your travel liaison for more information.

### **FOOD/DRINK**

As you know, food and drink are not included, but the on-site staff will buy and cook everything for you and your grocery bill is given at the end of the week. A frequently asked question we receive is, how much should a group expect to spend? The cost can vary based on consumption levels.

### **GRATUITY**

The goal for our staff is to ensure you have the best experience. We ask that you do not tip on every small instance and instead, save all tips for the end of the week. All tips are discretionary.

### **ACTIVITIES**

Upon your arrival and throughout the week, the staff will arrange all activities for you and your group. You may refer to the website or a printed list of activities at our homes. Please consult your personal travel liaison if you have additional requests prior to arrival.